

## Medication Reminder

Please ensure you order your medication in plenty of time for Easter.

The easiest way to order your medication is by either using the NHS App or visiting our website [www.orchardmedicalcentre.co.uk](http://www.orchardmedicalcentre.co.uk)

Issue 1  
April 2023

# The Orchard Outpost Patient Newsletter



## Easter Surgery Opening

Thursday 6th April 8am—6.30pm

Friday 7th April Closed (Good Friday)

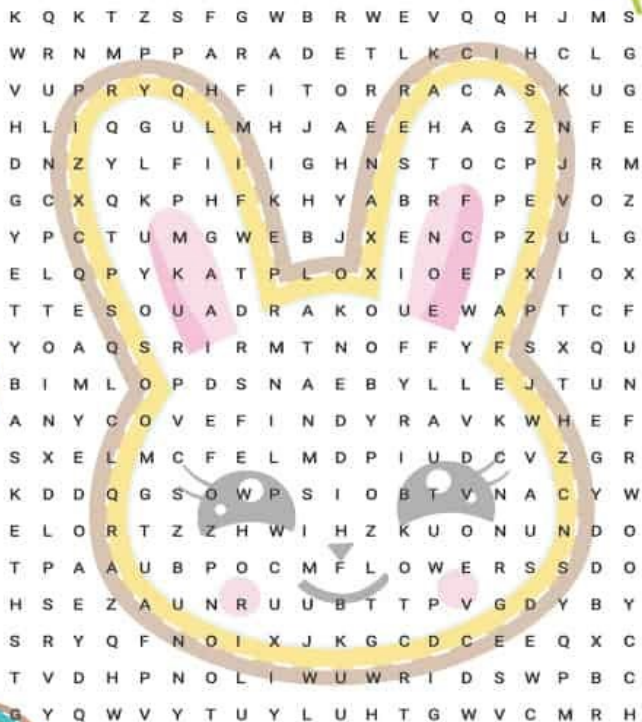
Saturday 8th April 8am—1pm pre booked appointments (phone lines closed)

Sunday 9th April Closed

Monday 10th April Closed (Easter Monday)

If you need medical help whilst we are closed please contact 111

# Easter Word Search



BASKET	JELLYBEANS	HOP	DYE
CARROTS	SPRING	CHOCOLATE	FIND
COLORFUL	BUNNY	PARADE	GRASS
EASTER	CHICK	SUNDAY	HUNT
FLOWERS	DECORATE	CANDY	PEEPS
HIDDEN	EGGS	FUN	TREATS

Visit our website: [www.orchardmedicalcentre.co.uk](http://www.orchardmedicalcentre.co.uk)



## Booking online appointments

If we send you a text link to book an appointment online it is important you do this **within 48 hours** of receiving it.

## How our reception navigators can help you



**NHS**

**HOW CAN A RECEPTION TEAM HELP YOU?**

I can help you by...

- booking appointments with the right healthcare professionals.
- identifying services you can access with a referral.
- making appointments for new care or services you might not be aware of.

LINDA, YORKSHIRE

## Friends and Family Test Results January and February 2023

Extremely likely	489
Likely	79
Neither likely nor unlikely	14
Unlikely	7
Extremely unlikely	10
Don't know	4
<b>Total responses</b>	<b>603</b>

How likely are you to recommend the practice?

**Thank you for all your responses**

## Why has my prescription request been rejected?

**The most common reasons why your prescription may be rejected.**

### Early request

Most medications are issues as 28, 56 and 84 packs. Orders should only be placed toward the end of your Supply.

### Over usage

If a medication appears to be overused or has recently been ordered your request will be rejected.

### Acute medications

Acute medications are 'one off' medications and can't be issued as a repeat prescription ie: antibiotics, trialling new medication or medications that needs close monitoring during use

### Past drugs

Medication that has not been issued in your recent history or any 'one off' prescriptions have expired.

### Overdue medication review

All medications need to be reviewed by a GP or Pharmacist at varying intervals. It is very important that you have regular reviews for conditions such as Asthma, Diabetes and the Contraceptive Pill.

## Social Media



Facebook

We now have our own Facebook page to keep our patients informed of useful information and details of current affairs within the practice.  
[@theorchardmedicalcentre](#)